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Docket Number (Optional) REQUEST FOR ORAL HEARING **BEFORE** 019287-0317293 THE BOARD OF PATENT APPEALS AND INTERFERENCES I hereby certify that this correspondence is being facsimile In re Application of transmitted to the USPTO or deposited with the United States LUNDY M. LEWIS Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box Application Number Filed 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on February 26, 2008 09/578,156 May 23, 2000 METHOD AND APPARATUS FOR EVENT CORRELATION IN SERVICE LEVEL MANAGEMENT (SLM) Signature Art Unit Examiner Typed or printed 2145 Jeffrey R. Swearingen name Applicant hereby requests an oral hearing before the Board of Patent Appeals and Interferences in the appeal of the above-identified application. 1,030.00 The fee for this Request for Oral Hearing is (37 CFR 41.20(b)(3)) Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced by half, and the resulting fee is: A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. I have enclosed a duplicate copy of this sheet. The Director is hereby authorized to charge any fees which may be required, or credit any overpayment 033975 . I have enclosed a duplicate copy of this sheet. to Deposit Account No. A petition for an extension of time under 37 CFR 1.136(b) (PTO/SB/23) is enclosed. For extensions of time in reexamination proceedings, see 37 CFR 1.550. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. I am the applicant/inventor. assignee of record of the entire interest. Syed Jafar Ali See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96) Typed or printed name attorney or agent of record. 58780 X February 26, 2008 Date attorney or agent acting under 37 CFR 1.34. 703.770.7540 Registration number if acting under 37 CFR 1.34. Telephone number

This collection of information is required by 37 CFR 41.20(b)(3). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11, 1.14 and 41.6. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required.

Submit multiple forms if more than one signature is required, see below*.

forms are submitted.

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*Total of